

# Quality Policy

<b>Effective Date</b>	01 <sup>ST</sup> JANUARY 2023
<b>Responsible Position</b>	General Manager
<b>Policy Applies to</b>	All KutMor Business Groups, Functions and Subsidiaries
<b>Exclusions</b>	NONE

## Policy Statement

KutMor continually strives to provide a consistent, high quality, measurable service to its clients, on time and within budget. Service quality is an important aspect of service delivery. KutMor's vision is to provide long-term sustainable economic benefits for all our stakeholders through investments and professional delivery of services to all clients. This policy outlines KutMor's expectations and provide the framework for Quality Management.

## Purpose

The purpose of the Quality Policy is to:

- Ensure compliance with ISO 9001, contract and internal requirements, applicable laws, and regulations as appropriate to KutMor's operations and activities.
- Determine stakeholder needs and aim to achieve and continually improve stakeholder satisfaction.
- Strive in all activities to "Do It Once and Do It Right First Time".
- Foster a workplace culture of accountability for quality with each person self-checking their own work as the first quality check.
- Ensure the suitability and effectiveness of our suppliers.
- Promote continual improvement in the effectiveness of our service by undertaking appropriate assurance activity, monitoring business performance, and capturing, investing in, and acting on lessons learnt.

## Guideline and Principles

The processes and procedures have been developed based on the following key principles:

- KutMor's Vision, Values and Behaviours.
- ISO 9001 Quality Management Systems.
- Relevant contract and internal requirements, applicable laws, and regulations.

## Accountability and Responsibility

The Quality Process, Procedure and Tools are documented in the Health, Safety, Environment, Security and Quality (HSES&Q) Manual. Adherence to these procedures is mandatory. The HSES&Q Function is accountable for the implementation and monitoring of this Policy with Line Managers responsible for compliance.

*Approved on behalf of the KutMor Board of Directors*

**Chairperson – Board of Directors**

**Sakai Kei**

**Independent Director**

**Glenn Darnley-Stuart**